

Terms & Conditions

LevelUp Store - demo project

Effective date: 19 July 2026

NOTICE: LevelUp Store is a demo (portfolio) project. It does not sell real goods - orders are not binding, no goods are delivered, and the operator accepts no liability arising from the use of the Application.

1. Introduction and nature of the service

These Terms & Conditions (the “Terms”) govern the use of the web application **LevelUp Store** (the “Application”). The Application is a **demo software project** - a fully functional online store built for presentation, testing and portfolio purposes.

The Application **is not a real online store**: the products in the catalogue do not constitute a genuine offer of goods, orders do not create a purchase contract, and no goods are physically delivered. By using the Application you agree to these Terms and acknowledge the demonstrative nature of the service.

2. Registration and user account

Certain features of the Application (shopping cart, wishlist, order history) require registration. Registration requires a first name, last name, e-mail address and password; the e-mail address must be verified.

The user is responsible for:

- the accuracy of the data provided - we recommend not entering real personal data, as this is a demo environment,
- keeping their credentials secure and for all activity performed under their account,
- using the Application in compliance with applicable law and these Terms.

It is prohibited in particular to: attempt unauthorized access, circumvent security mechanisms (including rate limiting), place automated load on the Application, or submit malicious content. The operator reserves the right to block or delete any account violating these Terms without compensation. The account may be closed at any time; data is subsequently deleted in accordance with the Privacy Policy.

3. Orders and payments

The Application allows orders to be placed from the product catalogue. In the demo environment, an order serves exclusively to showcase the ordering process and does not create any obligation to deliver goods or any other contractual obligation on the part of the operator.

Payments are technically processed via **Stripe**. The Application does not store card data; it retains only the transaction identifier. Only Stripe test cards (e.g. 4242 4242 4242 4242) should be used for testing the payment flow.

Should a real payment nevertheless be made, the user acknowledges that the payment was carried out in a test environment at their own risk; the operator will make reasonable efforts to refund it but guarantees no performance of any kind.

4. Delivery of goods

Goods displayed in the Application are not physically delivered. Order statuses (processed, shipped, delivered, etc.) are simulated for demo purposes and do not correspond to any real logistics process.

5. Returns and complaints

Since the Application does not conduct real sales and no goods are delivered:

- no right of withdrawal under distance-selling regulations arises (no purchase contract is concluded),
- no product complaints or warranty claims can be raised,
- any “return” or “refund” functionality in the Application serves solely to demonstrate the respective process.

Technical defects of the Application (not of goods) may be reported to the contact address in Section 8. Fixing them is voluntary and carries no guarantee of any timeline.

6. Limitation of liability

The Application is provided **“as is” and “as available”**, without warranties of any kind - express or implied - including warranties of functionality, availability, accuracy of data, or fitness for a particular purpose.

To the maximum extent permitted by law, the operator shall not be liable in particular for:

- any damage (direct or indirect) arising from the use of, or inability to use, the Application,
- loss, corruption or deletion of data - data is deleted regularly due to the nature of the demo environment,
- outages, errors, interruption of operation, or termination of the Application without prior notice,
- the content and availability of third-party services (Stripe, Sentry, etc.),

- the consequences of entering real personal or payment data contrary to the recommendations in these Terms.

The operator reserves the right to modify, restrict, or discontinue the Application at any time, without stating a reason.

7. Personal data protection

The processing of personal data - including the scope of the data, the external services used, retention periods and data subject rights - is governed by the separate Privacy Policy, available in the footer of the Application.

8. Final provisions

These Terms are governed by the laws of the Slovak Republic. Should any provision prove invalid, the validity of the remaining provisions remains unaffected. The operator may update these Terms at any time; the current version is always available in the footer of the Application. Contact: levelup-store@samuel-steiner.com.